



Facilities
Management
the way you'd
do it yourself



VirtualFM

At Virtual FM, we take a different approach to facilities management.



We offer outstanding services, tailored to your business needs, to make your life easier – and your organisation more efficient. That makes us different from your typical FM company.

One size fits all? We don't think so.

We build facilities management services bespoke to you, to deliver exactly what your organisation needs. We're not a cookie cutter business and we don't expect you to be either.

Experts in what we do.

We know what we're doing, and how to do it well. So that's what we do. We prioritise compliance, operations and satisfaction for our partners, because we do things *right*. And that brings you additional value.

Save time and money. And sweat and tears.

We take on the hassle of managing even the most demanding of properties, so you don't have to. Pick up your non-core business operations. Optimise your building systems. Maximise efficiencies. Deliver cost savings. Reduce energy consumption. All self-delivered, so it happens when it needs to. Quickly. And in the right way.



We work with you, to provide what's best for *you*.

We're not in the business of making you fit in a box. We tailor our packages around you and what you need.

Every Virtual FM client is different, and so the services we deliver for each are different. But our standards and values stay the same. When you work with us you can expect:

- An active and responsible partner, not just a passive supplier
- Packages tailored specifically to your needs
- Services which add value – as well as saving costs
- Best practice, environmentally conscious and sustainable solutions



All the facilities management
services you need.
Provided by experts.



Virtual FM is run by facilities managers
with extensive, real life experience.
And all our services are delivered by
specialists in their fields. So, even with
the trickiest of portfolios, you can relax.

Tell us what you need. Someone to pick up facilities
management for you? Staffing solutions? On-site
maintenance and cleaning? A way to deal with emergency
repairs, 24 hours a day? Solutions to get more on a
tightening budget?

Or just someone to take care of it all, so that you can focus
on other things?

If it's facilities management, we can help.

What do we offer? Just what you need.

Our wide range of services are tailored for your business, so you get precisely what you require. It's efficient, keeps costs low, and adds value where you need it.



Facilities Management

A dedicated Account Manager makes sure your services are delivered as they're needed, giving you peace of mind and no hassle.



Planned Preventative Maintenance

Nobody likes nasty surprises. We make sure your business remains operational, compliant and protected, no matter what happens.



Property Repairs & Refurbishments

From a broken window late at night to roof repairs or a leaky boiler, we manage it quickly and efficiently. Job done.



Virtual Projects

Planning a large refurbishment? No problem, we can start tomorrow - and deliver on time and budget.



'Soft' Services

Front-of-House, mailroom and catering staff. Cleaning and window cleaning, inside and out. Winter gritting. Pest control. We do it all.



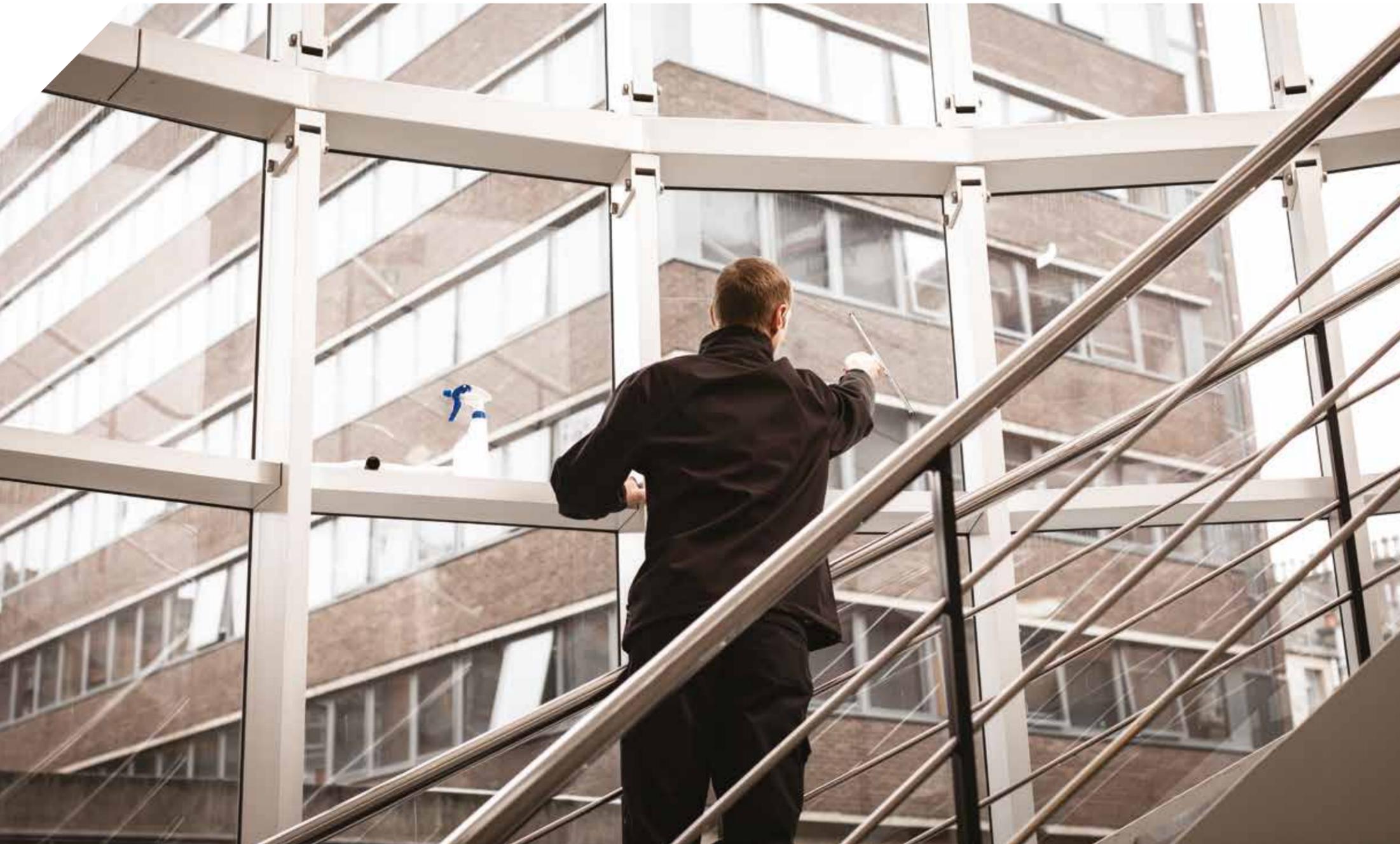
Help Desk Services

Your staff or tenants have someone to contact 24 hours a day. Which isn't you. So those emergencies can be taken care of quickly.



Aerial Drone Services

An efficient way to inspect external envelopes, high levels or fragile roofs without making a song and dance about it.



Everything you need from one partner. Virtual FM.

Life is easier when you just need to deal with one point of contact. We provide everything you need, so it's one less thing for you to manage.



Access control systems

Air conditioning breakdowns & maintenance

Asbestos Management

Boilers breakdowns & maintenance

Building Management Systems

CCTV

Cleaning services, sanitisation & deep cleaning

Construction

Doors, speed doors, turnstiles & vehicle gates installation, maintenance & repairs

Drain cleaning

Drone surveys including imaging, thermal & laser measurements

Electrical installations, testing, maintenance & compliance

Electronic Security Systems

Emergency call outs

Emergency lighting maintenance & testing

Facilities Management

Fencing

Fire systems maintenance & testing

Gas boiler maintenance & certification

Glazing

Gritting & snow clearance

Helpdesk Services 24/7 phone, web & email

High level safety systems

Intruder systems

Joinery

Landscaping & grounds maintenance

Lifts & escalators

Lighting

Locks & key cutting

Mechanical & electrical repairs

Painting & decoration

Pest control

Plumbing & drainage

Portable fire-fighting equipment maintenance, testing & inspection

QHSE Consultation with our Virtual HSE division

Recycling

Refurbishments

Roof & guttering repairs

Security staffing, systems, testing & maintenance

Specialist works

Staffing reception, front of house, security, mailroom, catering & support services

Tarmac resurfacing & pothole repairs

Tiling

Waste management

Water hygiene management

Window & gutter cleaning, with UK coverage featuring ionised water reach & wash pole systems

Wherever you are,
we are too.

If you're in the UK, it doesn't matter
where you're based – we're there
for you.



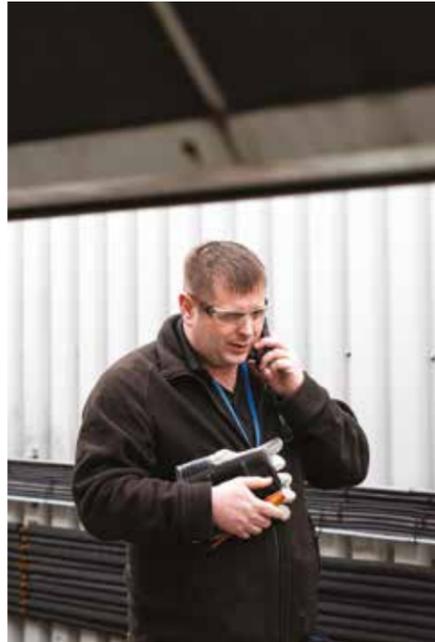
From our offices in Scotland and England, we cover all
of the country so that we can deliver what you need.
That might be people on the ground, digital systems
using the latest software, our own mobile engineers or
all of the above. For one site, or in different locations.
What matters to us is that you get the service you need.
Where you need it. When you need it.



No two clients are the same when you offer bespoke services like we do.

We partner with clients with UK-wide portfolios as well as those with stand-alone buildings, offering everything from full-service, self-delivered packages to selective services.

We work throughout the country with clients including:





We treat your business like it's our own.

We work as trusted partners with our clients, not just passive suppliers. That way you can focus on other things while we make sure your facilities management is run properly and efficiently.



We've got years of extensive facilities management experience for you to benefit from. So whatever your business needs, we can identify the problems and provide the solutions. From staffing to systems, repairs to compliance, we've got it covered.

In short, we'll always make sure you get the best possible solutions. Because our success is aligned with yours.

Better. Faster. More productive.

Make your working day happier, better and easier. And ace your KPIs. We take care of it all so you can turn your attention to other things.

You *could* get bogged down in the minutiae and red tape of day-to-day facilities management. Or, you could work with us. Together we'll pull together a package that does just what you need, across the sites you need it. And then we'll get on with it. No hassle.

We can help you deliver, no matter what your targets are. Cost efficiencies. Management efficiencies. Full compliance. Sustainability. Planning for the future.

Basically, anything you need to run your building and your business smoothly.



Get in touch

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